Measuring outcomes in health care

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Brussels
25 January2018
Every system is perfectly designed to achieve the results it gets
- Paul Batalden
Outputs ≠ outcomes

Total knee replacement rates 8 EU countries
‘Hard’ outcomes are very important.....
...but sometimes conceal important differences

Prostate cancer treatment results - Germany

- 5-year survival
  - Average: 94%
  - Best: 95%
- Severe erectile dysfunction
  - Average: 75.5%
  - Best: 34.7%
- Incontinence
  - Average: 43.3%
  - Best: 6%

Health care systems that are:

• People-centred
• Knowledge-based
• Focused on value

→ Systematise patient-reported measurement

www.oecd.org/health/ministerial/
1. Specific conditions: supporting national health systems to collect patient-reported indicators in a comparable way

- Accelerate and standardise work already underway
- Cancer care, hip & knee replacement, mental health

2. Complex needs: addressing critical gaps in the measurement of patient-reported indicators

- Develop new surveys, direct to patients and carers
- Chronic illness multimorbidity

- Patient outcomes & experience, etc.
- Co-design with patients, providers & international partners

http://www.oecd.org/health/paris.htm
Thank you

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